

# Notice of Non-discrimination

Affiliates of The Pennant Group are committed to providing a surpassing level of attention and service which includes delivery of care without discrimination based on race, color, national origin, sex, age or disability.

We take reasonable steps to provide meaningful access to each individual with limited English proficiency and/or disabilities. These steps include the provision of language assistance services such as oral language assistance or written translation through a qualified interpreter and to provide appropriate auxiliary aids and services for persons with disabilities.

For access to these free services, please contact the staff at the location where you are receiving care.

If you believe we have discriminated against you or failed to provide these free services in a timely manner you may report your concern to Pennant Compliance Hotline at **(866)987-3715**, online at <https://pennantservices.ethicspoint.com> or by mail to address below.

Pennant Services, Inc.

Attn: Compliance Department

1675 E Riverside Dr. Suite #200

Eagle, ID 83616

You may also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail, email or phone:

Centralized Case Management Operations

U.S. Department of Health and Human Services/Office for Civil Rights

200 Independence Avenue SW

Room 509F, HHH Building

Washington, DC 20201

Phone: 800-868-1019

TTD: 800-537-7697

Email: [OCRcomplaint@hhs.gov](mailto:OCRcomplaint@hhs.gov)